

Illinois workNet Graphic Guidelines Contents

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Accessibility Statement

This guide provides an overview of best practices for the look and feel of Illinois workNet features, including colors and fonts, mobile-friendly capabilities, and accessibility considerations for potential page changes.

Any changes to sub-sites, pages, tools, resources, and content must be accessible to users on varying devices (e.g., desktop computer, laptop, tablet, iPad, mobile device, and so forth) to ensure the Illinois workNet Portal and its web content meet the needs of all users and are compatible with a wide range of assistive technologies.

To address these needs, the standards to which web content is developed in the Illinois workNet Portal are based on the Amendment to the Workforce Rehabilitation Act: Federal "Section 508," the World Wide Web Consortium (W3C), and the Illinois Information Technology Accessibility Act. Illinois workNet contains links to external websites and resources throughout the Portal. Our goal is to identify accessible external links and resources; however, Illinois workNet does not control and cannot guarantee the accessibility level and access to other websites. For more information on web accessibility, visit



the <u>Illinois Information Technology Accessibility Act (IITAA)</u> and <u>Web Accessibility Initiative (WAI)</u> websites.

To read more about the graphic guidelines for colors, please see <u>this document</u>, which includes information and examples of the primary and secondary color palettes that meet previously identified accessibility standards.

Refer to the Content Policy for general guidelines and acceptable content. The Moderation Policy

When possible, content to be added to Illinois workNet should use existing means of displaying information and resources as identified below to remain consistent with the website's look and feel. Changes to the look and feel of a page on Illinois workNet will need approval by the Illinois Department of Commerce and Economic Opportunity (DCEO).



Guides

Quick Start Guide - Job Seekers

Quick Start Guides allow for an overview of a particular tool or feature. In the example below, this provides users a glimpse of the different steps or items involved. With each "step" text, links, and videos may be provided. Illinois workNet Quick Start Guide.

QUICK START GUIDE

Use the Quick Start Guide below to learn how Illinois workNet can help you achieve your employment and training goals! Watch the video associated with each area for more information. If there is an area that you would like to start on access it using the menu at the top of the page.



Log-in or sign up using the links in the upper right corner of all pages on Illinois workNet. Learn about account benefits here.

Get Started



Welcome to Illinois workNet

Welcome to Illinois workNet, your source for career-building and workforce development. To help you, we offer an online system, a mobile app, and a network of locations throughout your community. The goal of Illinois workNet is to help individuals and employers achieve their training and employment goals.





My Dashboard

Setting up your personal Illinois workNet account is fast and easy. Sign up now and start using your workNet dashboard to plan a career, connect to training programs, get hired, stay current on events and news, and participate with programs and special opportunities of interest to you.

Sign in to your account and put Illinois workNet to work for you.





Explore Options

Exploring career options and planning for your career is exciting and rewarding. Whether you're new to the workforce or have years of experience, Illinois workflet has the tools to help you create your roadmap to success. So, when you are ready to make a career move, you'll be able to make an informed decision.

Start by taking the Skills and Interest Surveys or exploring Careers, Wages, and Trends. Use the Explore Careers menu to find more great tools, articles, videos, and resources.





Planning for Training

Illinois workNet gives you powerful tools to help you qualify for a job or advance in your career. Use these tools to learn about different types of degree programs, certification programs, and micro-credential programs.

Start by searching for training programs near you! Use the Training & Credentials menu to find more great tools, articles, videos, and resources.





Menu Guides

Menu guides are used for different Illinois workNet tools or topics. The images below show how these menus are structured and how users can navigate through them and provide the example of the Resume Writing Guide.



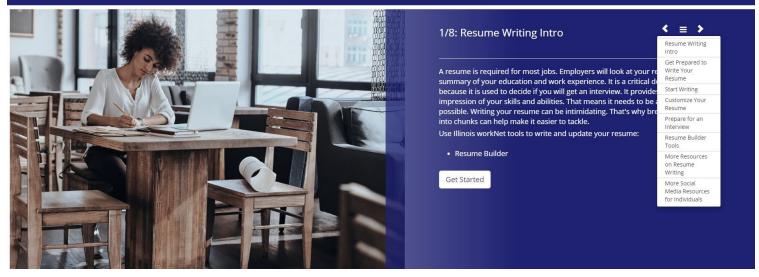
Resume Writing Guide Example





Resume Writing Guide – Table of Contents Opened

RESUME WRITING GUIDE





Partner Guides

Partner Guides provide resources, tools, information, and updates to workNet tools. Think of this as a resource library and comprehensive reference about a certain tool workforce partners use for their customers on Illinois workNet. Below is an example of the <u>Customer Support Center (CSC) partner guide</u>.

Partner Guide Landing Page

The top part of the partner guide page provides introductory text about the tool along with a link to the tool.

Below the introductory portion is a section titled All Resources with four icons that lead to pages with more information:

- Partner Guidance
- Partner Training Materials & Videos
- Full List of Resources
- Partner Tool Updates

The screenshots for those pages will follow the screenshots after the landing page has been covered.





The Customer Support Center offers partner organizations' staff access to saved customer work readiness information so that you can provide guidance to help your customers reach their training and employment goals.





ALL RESOURCES



Partner Guidance



Partner Training Materials & Videos



Full List of Resources



Partner Tool Updates



ONLINE TOOLS

In the Customer Support Center, Illinois workNet (IwN) partners have access to online tools to provide guidance and monitor customers' training and career progress. There is no cost to Illinois' partners to use the IwN online tools. Click on the tools below to learn more.



Quick Start Guide
Use the Quick Start guide to learn
how to use the Customer Support
Center to help your customers
achieve their employmen...



Account Managment
Create, update, and manage user
accounts in the Customer Support
Center.



Assessments
Illinois workNet offers assessments
that can be used as part of the
career development process.



Help your customers create educational and career goals, and monitor their progress using the Illinois workNet Career Pl...



Outcomes & Reports
Review your customers progress
related to services, goals,
Measurable Skill Gains, and
credentials on the Outcome page.



Resume Builder Help customers create professional-looking resumes, cover letters, portfolios and other documents in Illinois workNet Re...



Success Stories
Share program and customer
Workforce Innovation and
Opportunity Act (WIOA) success
stories.



Worksite Placement
Access and review worksite and
placement information using the
Worksite Placement Tool.

EVENT CALENDAR

This event calendar includes technical assistance webinars, in-person trainings, and other events related to program implementation. The following list is subject to change.

Upcoming Events

Туре	Date & Time	Торіс	
Webinar (Join Now)	TBD	What topics would you like us to cover? Contact Us!!	10

Past Events

See Partner Training Materials & Videos for archived webinars and materials.

Туре	Dates	Торіс	
Webinar	January 16, 2020 @ 11:30 AM	Manage Partner/Staff Access (User Management)	
Webinar	December 19, 2019 @ 11:30 AM	Worksite Placement Module	
Webinar	December 5, 2019 @ 11:30 AM	Resume Builder	
Webinar	November 21, 2019 @ 11:30 AM	Assessments	
Webinar	November 7, 2019 @ 11:30 AM	Illinois workNet Career Plan	
Webinar	October 31, 2019 @ 11:30 AM	Customer Support Center Tools Overview	
Presentation	September 24, 2019	Forum for Excellence Conference	



Partner Guide Secondary Pages

Partner Guidance Page

The Partner Guidance section could use one of two formats.

1. It may use tiles that link to quick start guides that highlight features or instructions about a particular capability with the partner tool in question.

How to Access Apprenticeship Illinois Tools

- 1. Create or log into your Illinois workNet account.
- 2. If you do not have access to the tools, request access by sending an email to info@illinoisworknet.com
- 3. Go to Customer Support Center (CSC) to access Apprenticeship Illinois workNet tools.

Select a quick start guide to get started.



2. It may use the article tool that provides links to guidance articles.

CUSTOMER SUPPORT CENTER PARTNER GUIDANCE



Theses articles cover topics related to resources and tools in the Customer Support Center for partners to provide guidance and assistance to customers.

Use the articles below to get started! Filter by subject to get more specialized results.



VIEW LATEST ARTICLES





Partner Training, Materials, & Videos

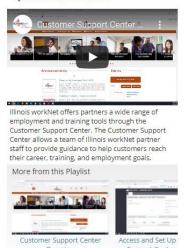
Clicking this icon on the partner guide landing page will lead to a page of recordings, training materials, presentations, and other resources, including what information was covered for the corresponding event.

CUSTOMER SUPPORT CENTER PARTNER TRAINING MATERIALS & VIDEOS





Customer Support Center Quick Start Guide



Materials

Presentation Title & Materials	Presentation Description
Title: Manage Partner/Staff Access (User Management)	Agenda • Service Locator Overview • User Management Overview
Date: January 16, 2020	
Materials:	
User Account Management (PDF)	
Title: Worksite Placement	Agenda • Worksite Placement Overview
Date: December 19, 2019	Adding a Placement in the Illinois workNet Career Plan
Materials:	
 Career Plan Builder Overview - Partner View (PDF) 	
 Career Plan Customer View (PDF) 	
Worksite Placement and Payroll Upload (PDF)	
Title: Resume Builder	Agenda • Resume Builder Overview

Full List of Resources

Clicking this icon on the partner guide landing page will lead to a page of resources about the tool. From getting started guidance, instructions, handouts, outreach materials, and more.

CUSTOMER SUPPORT CENTER FULL LIST OF RESOURCES

Return to the Customer Support Center.

Guidance



Articles provide general guidance and include related resources such as instructions, guides, presentations and videos.

*Coming Soon

Get Started/Set Up

- Outreach
- Using the Customer Support Center

Instructions

Partner/Grantee Set Up

- Become a Partner (PDF)
- User Account Management (PDF)
- Inviting Customer to a Customer Group

 (RDC)
- Enter Worksite Placements (PDF)
- · Add Training Programs to CSC (PDF)
- Add Appointment Times to CSC (PDF)

Assessments

- Guide for Using Skill and Interest Surveys (Customer Guide)
- Guide for Using Employment 101 (Customer Guide)
- Guide for NOCTI 21st Century Skills (Customer Guide) (Partner Guide)

More Resources

Worksite Placement

- · Worksite Assessment (Word)
- Work Experience Program Worksite Agreement (Word)
- Youth Timesheet (Excel)
- Background Check (Family Watchdog)



Partner Tool Updates

Clicking this icon on the partner guide landing page that will include updates that have been made to the partner tool. The updates will be identified as will the date in which it was completed.

CUSTOMER SUPPORT CENTER PARTNER TOOL UPDATES

Back to Customer Support Center.

February 27, 2020

- Updated the Observational Evaluation view for the individual and partners so that opens in a new window with the list at the top of the page and the assessments change out depending on the assessment that was selected.
- Updated the Worksite Evaluation view for the individual and partners so that opens in a new window with the list at the top of the page and the assessments change out depending on the assessment that was selected.

January 2, 2020

- · Updated the Services Report:
 - o To allow new steps/services to be added to the career plan through the report.
 - Changed "Due Date" text to "Planned Due Date".
 - Require Planned Due Date and allow the Planned due date to be updated for IWDS services. Planned due date is not required for IWDS, but should be included if you are making a plan.
 - o To include the instruction section and goal fields in the export/import.
 - Add a filter for open (enrolled)/closed (exited the program) customers.
- · Updated Career Plan to collect provider information.
- Updated CSC groups to default to show all partners and then filter by active/not active.

Tiles

Rounded Icons

This presentation allows users to see the icon, name, and brief description of the tool. When users hover over these tiles, the resource is highlighted as pictured below with the Employment 101 tool.

Guides & Tools



Quick Start Guide
Use the Quick Start Guide to learn
how Illinois workNet can help you
achieve your training and career
goals!



Service Finder
Use this search to find locations
near you where staff can assist with
your employment and training
goals.



Job Skills Guide
Make sure you have the skills
employers want! When you are
searching for a job, it is important
to recognize the skills ...



Resume Builder
Design, write, and share your
resume, practice interviewing and
more with the Illinois workNet
Resume Building tool.



Youth Resources
The Illinois workNet Youth
Resources are quick and easy to
use. Use this guide to learn how to
explore careers, prepare ...



disabilityworks Helping individuals with disabilities achieve their training and employ ment goals.



Veteran Assistance Guide
There are dedicated programs and
services for Veterans nationally and
in Illinois. Don't miss out on
valuable compensati...





Squared Icons – Option 1

This first option presents resources with a squared presentation that shows the logo and links directly to that resource.

Program Guides for Partners

These guides provide program related instructions/resources.

Please note these links are **not** intended as guidance for the general public.

















Squared Icons – Option 2

Similar to the Rounded Icons presentation, these provide preview text of the resource when users hover over them.

Illinois Initiatives





Headings

Consistent headings are also present on Illinois workNet. The primary header will match the subsite's color. For example, the <u>Workforce and Education Partners home page</u> has a primary header at the top in blue and a secondary header stretching across the page in grey. To differentiate between sections, sub headers are added as well (see "Announcements" and "Global Partner Tools" in image below. These sub headers also match the color of the subsite.

WORKFORCE AND EDUCATION PARTNERS

Announcements



COVID-19 Employment Recovery Project

If COVID-19 impacted your job, you may be able to get help with education and training or finding temporary employment. The Illinois workNet/American Job Centers have the support you need. Click here to see if you are eligible to receive assistance through this opportunity and to find other services.



NEW Virtual Job Fair Tools Webinars

Illinois workNet will be holding an upcoming webinars for Job Seekers and Employers that will demonstrate the New Virtual Job Fair (VJF) tools available on Illinois workNet. This is a new opportunity for Employers to easily advertise their organization and connect with qualified job applicants at no cost. Job Seekers can learn about and apply for job openings as well as communicate with representatives from employers that are hiring in Illinois for free. Employers will be able to setup virtual job booths where interested job seekers can learn more about their organization and available job openings. Employers may also request webinar assistance when hosting their Virtual Job Fair events.

Employers may register here. Job Seekers may register here.

View More

TOOLS, GUIDES, & INITIATIVES

Global Partner Tools

Global tools are available to all Illinois workNet partners.



Buttons

Consistent button usage is also on workNet. The colors of these buttons will match the subsites' color. For example, in WIOA's subsite, there are "backwards" and "forwards" buttons that will navigate users to the previous or next page.

Additionally, there may be a case where you see a "View More" button. This will typically appear under sections such as News, Success Stories, listings of tools, guides, or programs. See images below for these examples.



Pre-Award Phase

< Grants 101

The pre-award phase represents the beginning of the grant lifecycle, which includes announcing opportunities, submitting applications, and reviewing applications. Below are explanations of what generally occurs during the pre-award phase.

Funding Opportunity Announcement

The Office of Employment and Training (OET) within the Department of Commerce and Economic Opportunity (DCEO) solicits applications for projects to help us advance the goals and strategies outlined in the Unified State Workforce Plan. The OET will issue a Notice of Funding Opportunity (NOFO) asking organizations to respond. The NOFO is typically for a specific activity and will be open for a limited time. The intent of the NOFOs is to create innovative models that can be replicated and sustained through the local workforce areas. Each NOFO includes detailed instructions for applying and OET will recommend funding applications that best conform to the directives in the NOFO and the mission. Active NOFOs are posted here.

Vews	
International Day of People with Disabilities	11/24/2020
Small Business Saturday 2020	11/20/2020
American Education Week 2020	11/17/2020

View More



SUCCESSES









View More

Video Pages

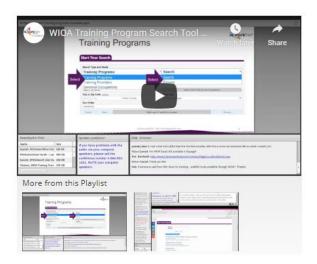
Similar to the Article Topics page referenced above, there are topic specific pages that contain videos. For example, the <u>Training & Financial Aid Videos page</u> has videos (such as webinars) for job seekers that provide training on how to use certain tools or offer information such as Financial Aid as identified by the sub headers. These videos may be included as a YouTube Playlist.

TRAINING & FINANCIAL AID VIDEOS

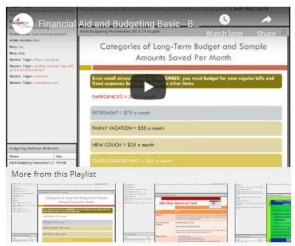
Use the videos in the playlists below to plan and participate in training opportunities as well as connect to financial support to become qualified in your career field.

Finding the right education or training program can be your most important decision in finding a satisfying career. Watch the "Education and Training Programs" videos below to learn how Illinois workNet can help!

Training



Financial Aid





Additional Tools/Widgets

Benefits to using these widgets include:

Illinois workNet and Illinois Open Educational Resources (IOER) provide a variety of embeddable widgets that can be customized and added to your website. The process only takes minutes to complete and the best part is Illinois workNet and IOER maintain the widget functionality! If an update is made to one of the widgets, it will automatically update on your website.

- No up-keep
- Customers and students get up-to-date information
- Widgets are customizable to your needs
- Ability to expand information provided on your website

Article Tool

Below is an example of the format for articles that discuss different resources and tools. Users can view more by selecting a filter to search through the article library. Depending on the page, the articles may be topic specific. For example, the <u>Planning for the Future Articles page</u> contains articles related to job seekers planning for their future. Users may see preview text when hovering over an article's thumbnail.

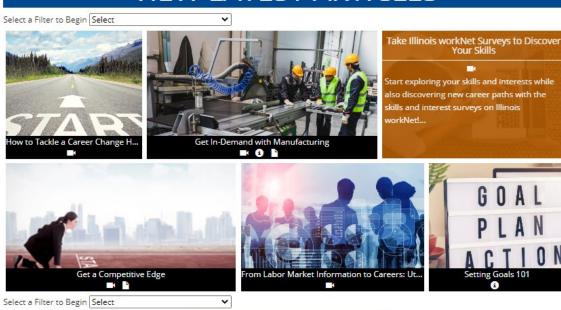
PLANNING FOR THE FUTURE ARTICLES

These articles cover resources and tools that help people explore careers, their skills and interests, and plan for their future or job/career transition.

Use the articles below to get started! Filter by subject to get more specialized results.



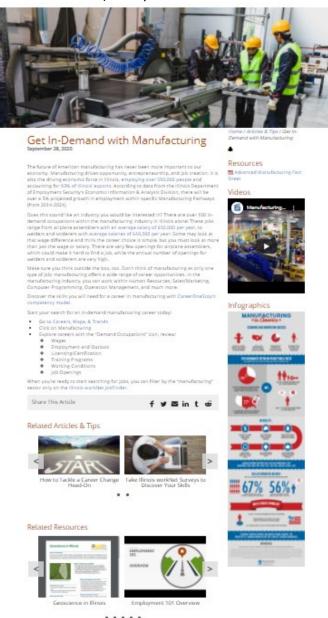
VIEW LATEST ARTICLES





Article Page

Article pages provide information about a specific subject. In addition to texts and links for additional information, articles may include downloadable Resources (PDF, Excel, Word, PPT only), an embedded Video (YouTube only), and an Infographic (JPG or PNG only). The <u>Get In-Demand with Manufacturing</u> article is a great example that includes all of these resources. Articles also include the ability for users to share on social media, see related articles on Illinois workNet, and view related resources that are in the IOER (Illinois Open Educational Resources) library.





Event Calendar

The Illinois workNet Event Calendar can also be included on landing pages. The colors will match the subsite that it appears on. Additionally, the calendar app may be edited to filter events for specific audiences or event types. In this view, users may filter results by City/Zip Code, LWIA, Audience, and Event Type. Clicking View Events will lead users to the main workNet calendar that offers additional search capabilities.





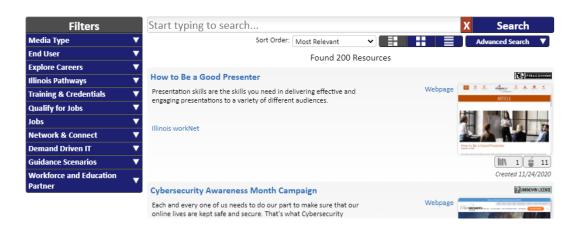
Additional Resources Search

There are pages on workNet where users can search for resources about a specific topic. The resources displayed on pages like the <u>Job Qualification Resources page</u> are connected to libraries housed in IOER and include resources that are available on workNet in addition to external resources as well. Users may refine their search by using the filters on the left side that include the type of resource, user, and many others that are related to a topic within the job search process.

JOB QUALIFICATION RESOURCES

Show potential employers that you're qualified by having an A+ resume, updating your job skills, and knowing how to market those skills. Use the resources below to get started.

Start Your Search





Other Embeddable Widgets

https://www.illinoisworknet.com/widgets

Illinois workNet and Illinois Open Educational Resources (IOER) provide a variety of embeddable widgets that can be customized and added to your website. The process only takes minutes to complete and the best part is Illinois workNet and IOER maintain the widget functionality! If an update is made to one of the widgets, it will automatically update on your website.

Benefits to using these widgets include:

- No up-keep
- Customers and students get up-to-date information
- Widgets are customizable to your needs
- Ability to expand information provided on your website

Illinois workNet JobFinder

The Illinois workNet JobFinder is synched up to Indeed.com's search of job postings in Illinois:

Illinois workNet JobFinder This widget makes it easy to find jobs on Illinois workNet. Keywords: Find using job title, keywords, or company name Search Radius: Only within miles of Location: City or State or Zip + Advanced Search Options Search Previous Job 1 - 10 of 1010 Viewing page 1 of 101 COVID Testing Team Member Needed! Gurnee, IL Testing Solutions - Gurnee, IL 6 days ago - 1/14/2021 11:13:38 AM Social distancing guidelines in place. Clinical team members are expected to be flexible and exercte in any role assigned throughout the day including Configure your own: Copy and paste the text from this field directly into your site's code: <iframe src="http://apps.illinoisworknet.com/indeedsearch/default.aspx"></iframe>



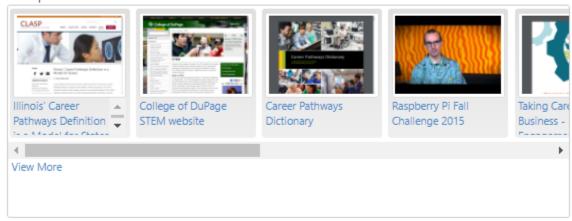
Illinois workNet Related Resources

Illinois workNet Related Resources

Illinois workNet uses the Related Resources widget to pull in external resources to assist our users in accomplishing their employment and training goals. We display our resources based on topics and keywords, so the resources are specific to what the user is seeing within the workNet content on the page.

You can use this widget to display related resources from any library and collection within Illinois Open Educational Resources. Use the options below to configure the widget to your needs.

Sample:



Configure your own:

Copy and paste the text from this field directly into your site's code:

<iframe src="https://apps.illinoisworknet.com/oerResources/Default.aspx?resourceMax=10&showCollections=false&useTargetU</p>



Illinois workNet Service Finder

Illinois workNet Service Finder

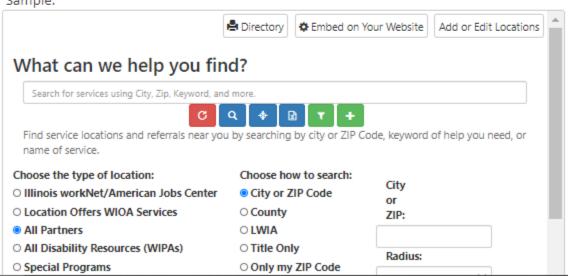
The Illinois workNet Service Finder provides users with a search to locate offices where staff are able to assist them in finding resources for their job search, career preparation, and referrals for work support such as financial aid, child care, and much more. These partner locations include Illinois workNet Centers, Community Based Organizations, State Agencies, etc.

Use the link below to access the Service Finder Code Generator page. From here you can identify which types of locations you want to show on your website as well as the width and height.

Here are definitions of each partner type so you know which to select:

- · Partners Serving Individuals: These partners provide customers with employment and job training assistance.
- Partner Serving Employers: These locations have a Business Services Team that assists local businesses and entrepreneurs.
- All Disability Resources (WIPAs): Work Incentives Planning and Assistance (WIPA) Programs These locations help
 individuals who receive SSI or SSDI and are interested in obtaining a job and can explain how working will affect their
 henefits
- Referrals and Special Programs: These locations provide users with referrals for work support services (like child care, food and nutrition assistance, housing and shelter, etc.) or provides a special program.

Sample:





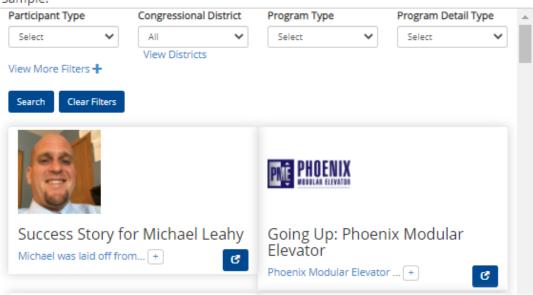
Illinois workNet Success Stories

Illinois workNet Success Stories

Success Stories from WIOA and related programs are an amazing collection of testimonies to the value of State of Illinois programs and their positive impact on our communities. This widget allows you to embed relevant success stories on your website.

Use the link below to access the Success Story Code Generator page. From here you can identify a specific EDR, LWIA, Congressional District or you can filter by a specific program.

Sample:

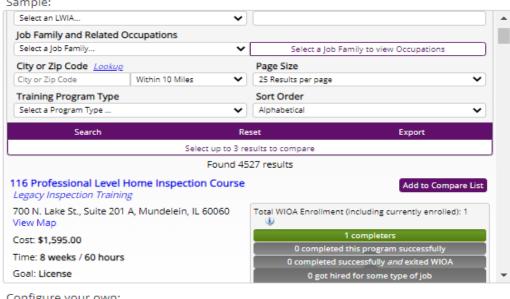


Illinois workNet WIOA Training Program Search

Illinois workNet WIOA Training Program Search

This search widget makes it easy to find WIOA approved training programs, providers, and demand occupations.

Sample:



Configure your own:

Copy and paste the text from this field directly into your site's code:

<iframe src="http://apps.illinoisworknet.com/cis/wioatraining/"></iframe>



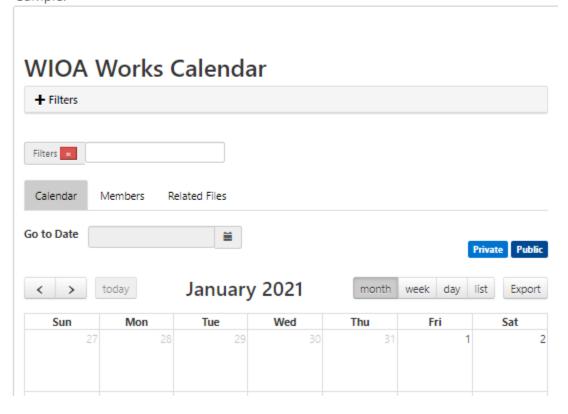
WIOA Board Activity Tool

WIOA Board Activity Tool

This tool is used to track members, events, and files for the Illinois Workforce Innovation Board (IWIB) and their subcommittees, task forces, etc.

Scroll down to access the WIOA Board Activity Tool Code Generator where you can customize the tool to fit your needs.

Sample:

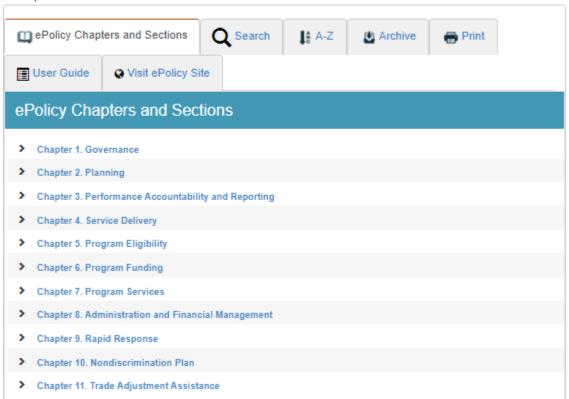




WIOA ePolicy WIOA ePolicy

WIOA Policies are administered by the Illinois Department of Commerce & Economic Opportunity, Office of Employment and Training, and are accessible 24/7 to the public. This WIOA ePolicy tracking system reads like an e-book, allowing users to move through the policy one-by-one or navigate the table of contents. In addition, there is an A-Z view, Archive Only view, and print view to allow the user to print any or all of the policy in the system. There is also a User Guide to familiarize with the ePolicy format and provide guidance and answer questions on how to best utilize the repository.

Sample:



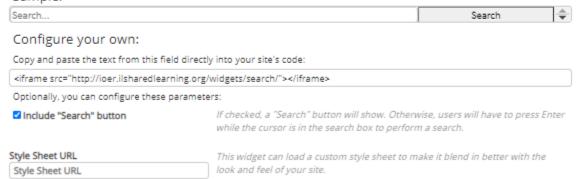
IOER Basic Search

IOER Basic Search

This widget allows you to add a search box (with an optional search button) to your website. Users will be taken to the IOER site when they perform a search.

Use the options below to get your code snippet to add to your website.

Sample:



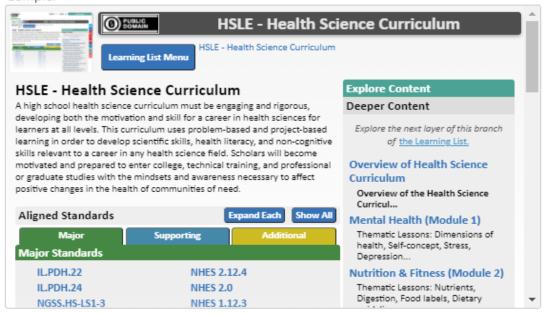


IOER Learning List Explorer IOER Learning List Explorer

Learning Lists are the best way to group and organize educational resources needing to be shown with direct relationships. The example below is a complete curriculum. Any Learning List can include: documents and several types of files, webpages, and learning standards. Levels or branches can show a hierarchical organization with descriptions and instructions.

Scroll down to "Configure Your Own" to get your snippet started.

Sample:



Configure your own:

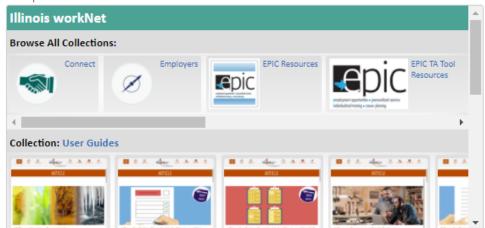
The Learning List widget must be setup from the Learning List's page. Please visit the desired Learning List (for example, the Health Science Curriculum) and copy the code from the Learning List Menu > Embed Widget section.

IOER Library/Collections

IOER Library/Collections

IOER Libraries provide many ways for you to tag, contribute, create, organize, and share your learning resources with fast and easy-to-use tools allowing public and private settings. User and Organizational Libraries allow individuals and groups to quickly categorize their learning resources in many ways.

Sample:



Configure your own:

The Library and Collections widget configuration is Library-specific, so to setup a Library widget, please <u>visit the desired Library</u> and configure the widget from its Share tab.



Questions and Change Request Protocol

Please email Illinois workNet (info@IllinoisworkNet.com) for questions, concerns, or issues using the Portal. We are always open to feedback on improving the information and services offered on the Portal. A process exists to review requests, determine priorities and action items, implement planning, and communicate. Large requests to change tools and/or subsites require a Change Request Protocol to be completed by the Illinois workNet team, which is then sent to the Illinois Department of Commerce & Economic Opportunity (DCEO) for review. Illinois workNet and DCEO review the Change Request, determine the impact, and monitor the scope of interoperability with other projects before the advanced request can be completed. This process is in place to prevent interruption of existing projects, logically prioritize new projects, and ensure the success and sustainability of all work.