

Monitoring System User Acceptance Testing

[December 27, 2023]

Illinois workNet® is sponsored by the Department of Commerce and Economic Opportunity. – November 2023

MONITORING SYSTEM USER ACCEPTANCE TESTING

AGENDA

- Purpose
- Previous Items
- Feedback
- Guided Tour
- Follow up Assignments
- Q&A

MONITORING SYSTEM USER ACCEPTANCE TESTING RESOURCES AND RECORDINGS



ALL RESOURCES



ACME Transition Scope & Lifecycle



[Webinar Recordings & Materials](#)



Full List of Resources



FAQs and Announcements

EVENT CALENDAR

This event calendar includes kickoff webinars, Demonstrations, User Acceptance Testing (UAT) sessions, technical assistance webinars, in-person training,

[CTRL+Click here for Monitoring Partner Page](#)

MONITORING SYSTEM USER ACCEPTANCE TESTING

PURPOSE



INITIATION & DISCOVERY

Define the scope of the project and timeline. Build and approve the project plan and schedule. Research and define the technical requirements and the business requirements. Receive approval on the user stories that will go into the development sprints.



DEVELOPMENT SPRINTS

Start development work to set up the system's infrastructure of the system and begin development on approved user stories. Short development cycles allow teams to develop, deploy, and iterate on their product with frequent feedback from stakeholders.



USER ACCEPTANCE TESTING (UAT)

In User Acceptance Testing, business stakeholders determine whether an application or feature fulfills its purpose. Because development is happening in cycles, testing happens more frequently to ensure that work is being completed towards the product's vision.



TRAINING

Hands-on sessions will be conducted to train the monitoring staff on the new Monitoring system prior to go-live. End users will be provided instruction resources in a variety of formats including documents, videos, and quick start guides.



DATA MIGRATION & GO LIVE

Data entry will be paused on ACME and historical data moved to the new Monitoring application. Once migrated, users will only need to use the new Monitoring application.

MONITORING SYSTEM USER ACCEPTANCE TESTING

PREVIOUS ITEMS

In Progress

- #2707 – grantee filter does not work
- #2734 – list grant number in more logical order

MONITORING SYSTEM USER ACCEPTANCE TESTING FEEDBACK

Improvements to Participant Selection

- As a lead monitor, I need to be able to choose multiple participants so that I can assign a dozen or more files to other monitors more quickly.

The screenshot shows the 'Monitoring' system interface. On the left is a 'Search Participants' sidebar with filters for Performance Measure (Active Participants), Monitoring Review Start/End Dates (09/01/2023 to 12/31/2023), Workforce Program, LWIA Number (LWIA 20 - Land of Lincoln Workforce Alliance), Grant Number (23-681020), Office, and Case Manager. The main area is the 'Participant List' table. A red box highlights the 'Select' checkboxes for five participants: Adian, Michael, Ariel, Anissa, and Eric. Another red box highlights the '1. Make Program Type available all the time' button. A third red box highlights the '< Return to Dashboard' button.

Name	First Name	Organization	Registration Date	Exit Date	workNet Center	Program Type
Strong	Adian	20	9/5/2023	N/A	Illinois workNet Center - Springfield	Youth
son Jr.	Michael	20	11/7/2023	N/A	Illinois workNet Center - Springfield	Youth
ups	Ariel	20	10/2/2023	N/A	Illinois workNet Center - Springfield	Youth
keley	Anissa	20	12/6/2023	N/A	Illinois workNet Center - Springfield	Adult
oks	Eric	20	9/25/2023	N/A	Illinois workNet Center-Cass County	Dislocated Worker
Cano	Cameron	20	10/6/2023	N/A	Illinois workNet Center - Springfield	Adult
Delette	Ricky	20	9/25/2023	N/A	Illinois workNet Center - Springfield	Adult

MONITORING SYSTEM USER ACCEPTANCE TESTING

Monitoring Home Events Participant Dashboard Welcome, Lynette Tritz ▾

[← Back to Monitoring Event Page](#) [Preview Selected Participants](#)

Search Participants

Performance Measure
Active Participants ▾

Monitoring Review Start Date: 09/01/2023
Monitoring Review End Date: 12/31/2023

Workforce Program
Select a Program ▾

LWIA Number
LWIA 20 - Land of Lincoln Workforce Alliance ▾

Grant Number
23-681020 ⊕ ▾

Office
Select an Office ▾

Case Manager
Select a Case Manager ▾

Participant List

[← Return to Dashboard](#) Search

1. Make Program Type available all the time

	Name	First Name ↑↓	Organization ↑↓	Registration Date ↑↓	Exit Date ↑↓	workNet Center ↑↓	Program Type ↑↓
<input type="checkbox"/>	Strong	Adian	20	9/5/2023	N/A	Illinois workNet Center - Springfield	Youth
<input type="checkbox"/>	on Jr.	Michael	20	11/7/2023	N/A	Illinois workNet Center - Springfield	Youth
<input checked="" type="checkbox"/>	ups	Ariel	20	10/2/2023	N/A	Illinois workNet Center - Springfield	Youth
<input checked="" type="checkbox"/>	keley	Anissa	20	12/6/2023	N/A	Illinois workNet Center - Springfield	Adult
<input checked="" type="checkbox"/>	oks	Eric	20	9/25/2023	N/A	Illinois workNet Center-Cass County	Dislocated Worker
<input type="checkbox"/>	Cano	Cameron	20	10/6/2023	N/A	Illinois workNet Center - Springfield	Adult
<input type="checkbox"/>	Delete	Ricky	20	9/25/2023	N/A	Illinois workNet Center - Springfield	Adult

MONITORING SYSTEM USER ACCEPTANCE TESTING

	Last Name ↑↓	First Name ↑↓	Organization ↑↓	Registration Date ↑↓	Exit Date ↑↓	Make the Career Planner filter available as a default. Change Case Manager terminology to Career Planner?		Case Manager ↑↓
Selected	Armstrong	Adian	20	9/5/2023	N/A	Illinois workNet Center - Springfield	Youth	Alicia (Sangamon) Dean
Selected	Dixon Jr.	Michael	20	11/7/2023	N/A	Illinois workNet Center - Springfield	Youth	Alicia (Sangamon) Dean
Select	Billups	Ariel	20	10/2/2023	N/A	Illinois workNet Center - Springfield	Youth	Diana Lathan
Select	Blakeley	Anissa	20	12/6/2023	N/A	Illinois workNet Center - Springfield	Adult	Carleen Benoit
Select	Brooks	Eric	20	9/25/2023	N/A	Illinois workNet Center-Cass County	Dislocated Worker	Christina Sugars (Cass)
Select	Cano	Cameron	20	10/6/2023	N/A	Illinois workNet Center - Springfield	Adult	Michael Twist
Select	Delette	Ricky	20	9/25/2023	N/A	Illinois workNet Center - Springfield	Adult	Michael Twist
Select	Ellis	Joseph	20	11/20/2023	N/A	Illinois workNet Center - Springfield	Dislocated Worker	Michael Twist
Select	Fleming	Tina	20	10/2/2023	N/A	Illinois workNet Center - Christian	Adult	Alicia(Christian)

MONITORING SYSTEM USER ACCEPTANCE TESTING FEEDBACK

Improvements to Participant Selection

3. Assignment box comes up where you can pick the monitor and elements for each participant

Name	Assign Monitor	Assign Elements
Participant Name 1	[this is a dropdown list of monitors assigned to the event]	[this is a dropdown list where you can choose the elements to assign the participant]
Participant Name 2		
Participant Name 3		
Participant Name 4		

- Adult Participants should automatically be assigned to the Adult Instrument.
- Need the ability to add participants to the OJT or Work Experience Instruments
- Need a way to preview details of the customer
- Need the ability to export Sample list to send to LWIA

MONITORING SYSTEM USER ACCEPTANCE TESTING FEEDBACK

Improvements to Participant Selection

- **In Next Release** - When I choose participants, it doesn't show up in the instrument

Element: E - Training Services - Youth, Adult, Dislocated Worker, Trade (8)

2-E I Youth Eligibility File Review

2-E II Adult WIOA Eligibility File Review

Tevion Albert

Rozella Colbrook

Emily Commean

2-E III Dislocated Worker WIOA File Review

2-E IV Trade Customer File Desk and On-Site Review

2-E Questions, Youth

Eligibility File Review

Due Date: mm/dd/yyyy

Actual Due Date: mm/dd/yyyy

Add New

Name

Modified

Modified Date

No files found.

MONITORING SYSTEM USER ACCEPTANCE TESTING

FEEDBACK

Typos in instrument

testapps.illinoisworknet.com/Monitoring/worksheet/30

Second question of 2-B-I.

- The second sentence starts “Ithe” instead of “The”.
- Subpoint (a) should say “dated” instead of “date”

2. A review of the worksite at **Remove Typo** at the agreement was properly executed. **Ithe** agreement: a. Was signed and date by the LWIA; b. was signed and dated by the worksite representative; c. Had a specific beginning and end date; d. Contained all required provisions and assurances as outlined in D policy; e. If any changes were made to the agreement, there is documentation that both parties have signed the addendum or initialed invdividual changes to the agreement.

Should say dated

MONITORING SYSTEM USER ACCEPTANCE TESTING

FEEDBACK

Typos in instrument

testapps.illinoisworknet.com/Monitoring/worksheet/30

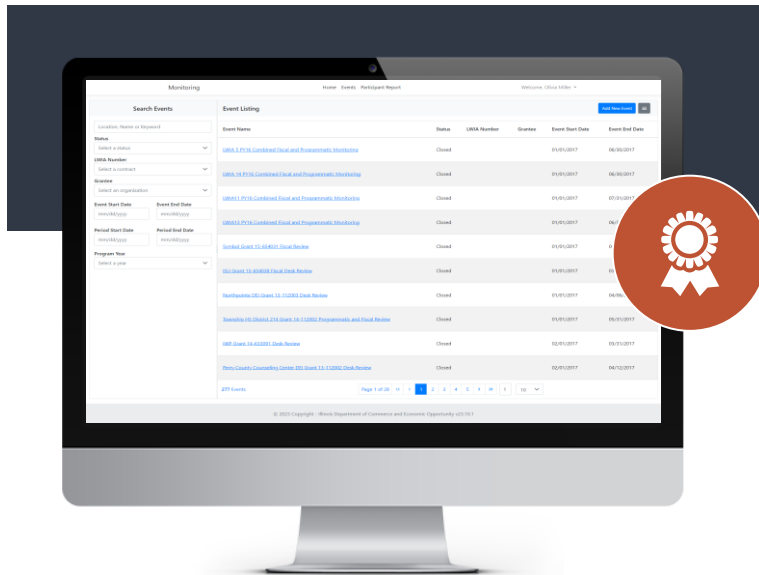
Second question of 2-B-I.

- The second sentence starts “Ithe” instead of “The”.
- Subpoint (a) should say “dated” instead of “date”

2. A review of the worksite at **Remove Typo** at the agreement was properly executed. **Ithe** agreement: a. Was signed and date by the LWIA; b. was signed and dated by the worksite representative; c. Had a specific beginning and end date; d. Contained all required provisions and assurances as outlined in D policy; e. If any changes were made to the agreement, there is documentation that both parties have signed the addendum or initialed invdividual changes to the agreement.

Should say dated

MONITORING SYSTEM USER ACCEPTANCE TESTING GUIDED TOUR



LIVE DEMO

We will now provide a live guided tour of the new release features that you will be looking at as part of your assignment for this UAT session.



Event Search: View a listing of all events and use the search and filter features to narrow down your list to find the event you are looking for.



Monitoring Event Page: Each event has a monitoring event page that highlights the event information, selected participants, instrument, files, findings, and letters associated with the event.



Create an Event: New events can be created by identifying the organization, event information, components associated with the event, and monitors associated with the event.



MONITORING SYSTEM USER ACCEPTANCE TESTING FOLLOW UP ASSIGNMENTS

Roles

- You can log in with your normal username and password
- Testing website -

<https://apps.illinoisworknet.com/Monitoring/events>

MONITORING SYSTEM USER ACCEPTANCE TESTING FOLLOW UP ASSIGNMENTS

UAT ends 1/5/2024
First day in the new system 1/15/2024
ACME retires on 2/1/2024

?

?

?

?

**QUESTION &
ANSWER**

?

?

?

?

?

?

?

?



THANKS FOR VIEWING!

Contact us:

 342 Williams Lane, Chatham, IL 62629

 info@illinoisworknet.com

Follow us on:

 <https://www.facebook.com/illinois.worknet/>

 [@ilworknet](https://twitter.com/ilworknet)

 <https://www.linkedin.com/company/illinoisworknet>

The Illinois workNet Center System, an American Job Center, is an equal opportunity employer/program. Auxiliary aids and services are available upon request to individuals with disabilities. All voice telephone numbers may be reached by persons using TTY/TDD equipment by calling TTY (800) 526-0844 or 711. This workforce product was funded by a grant awarded by the U.S. Department of Labor's Employment and Training Administration. For more information please refer to the footer at the bottom of www.illinoisworknet.com.