



# IWDS Transition 2.0

Illinois Workforce Development System (IWDS)

## Project Update

Illinois workNet® is sponsored by the Department of Commerce and Economic Opportunity – August 2024

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# IWDS TRANSITION **AGENDA**

- Background
- Project Scope
- Project Timeline & Phases
- Project Team
- Impact on System Users
- Communication
- Next Steps

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# IWDS TRANSITION **BACKGROUND**

## IWDS PLAN FOR REPLACEMENT

- IWDS software system provides the case management, data warehousing, and reporting required by federal and state law.
- Without IWDS or an adequate replacement system, the associated workforce programs could not serve customers and Illinois Department of Commerce & Economic Opportunity (DCEO) would be out of compliance with grant requirements.

## ILLINOIS WORKNET EXPANSION

- Illinois workNet uses widely accepted technology standards for platforms, accessibility, and responsive design.
- This system is utilized for non-formula grants and other state-funded workforce programs, like Illinois Works.



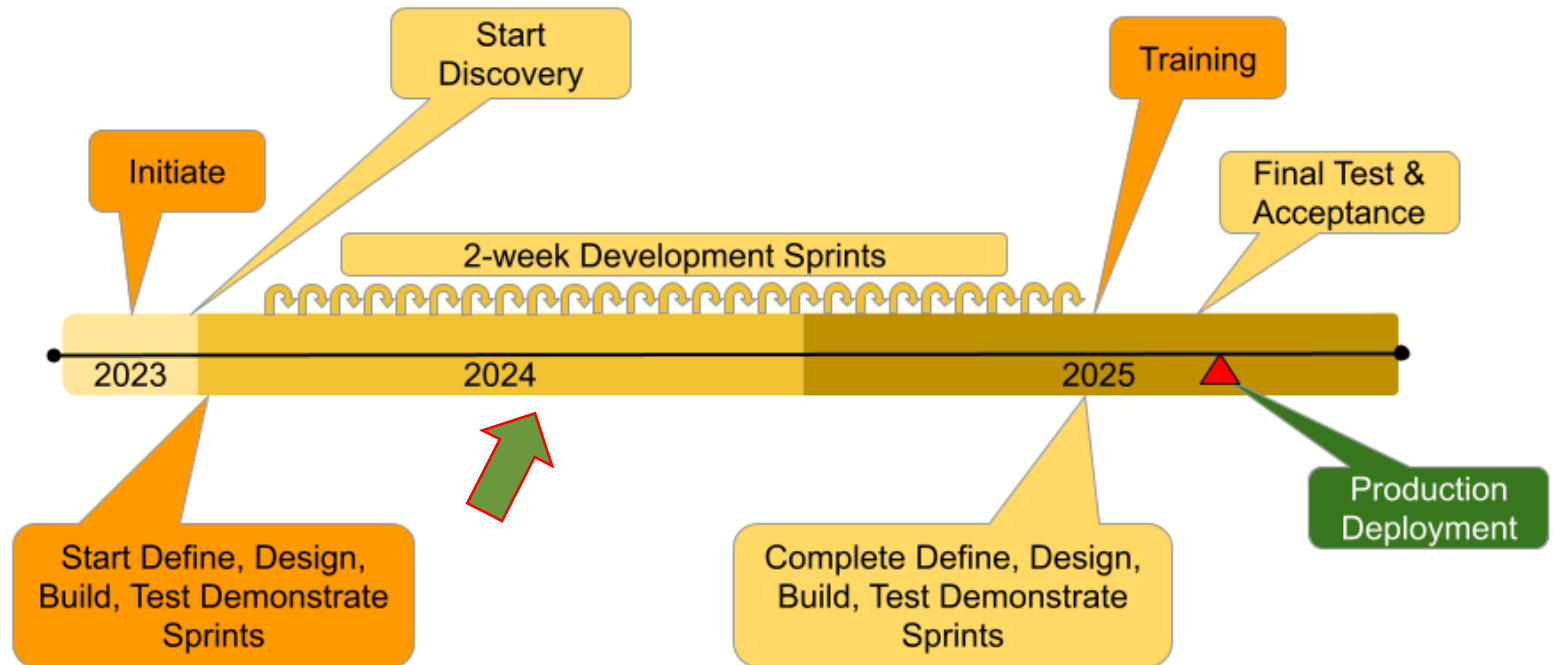
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## IWDS TRANSITION PROJECT SCOPE

The new system will deliver the core functionality needed to meet the Federal and State reporting requirements and support a case management system.

- Transition the WIOA Title I and Trade data to Illinois workNet to fully replace IWDS.
- Meet the State requirements of a reporting and case management system for the workforce programs that DCEO oversees.
- Utilize a modern technology platform, resulting in an intuitive user interface with a robust application and database architecture.
- Focus more on the ideal customer workflow and build the best product.
- Ensure consistency and compatibility across DCEO workforce grantees and programs.

# IWDS TRANSITION PROJECT TIMELINE



# IWDS TRANSITION PROJECT PHASES



## INITIATION, DISCOVERY & DEVELOPMENT SPRINTS

- Define the project scope and timeline.
- Build and approve the project plan and schedule.
- Research and define the technical and business requirements.
- Receive approval on user stories that will go into the development sprints.
- Short development cycles allow teams to develop, deploy, and iterate on the product with frequent feedback from stakeholders.

**November 2023-July 2025**



## USER ACCEPTANCE TESTING

- In User Acceptance Testing, business stakeholders (LWIA representatives) determine whether an application or feature fulfills its purpose.
- Because development happens in cycles, testing is more frequent to ensure that work moves toward the product's vision.

**July 2024-June 2025**



## TRAINING

- Hands-on sessions will train staff on the new system before going live.
- End-users will be provided with instructional resources, in various formats, including documents, videos, and quick-start guides.

**Middle of 2025**



## DATA MIGRATION & GO LIVE

- IWDS and historical data are moved to the new application and validated.
- Once migrated, users will only need to use the new application.

**Late 2025**

# IWDS TRANSITION **DEVELOPMENT TEAM**

## **PRODUCT OWNERSHIP – STATE LEVEL**

State Level Subject Matter Experts (SME) drive project decisions and day-to-day SME support – definition of “what” we are building.

## **TRAINERS**

Point of contact staff throughout the state and local areas, lead trainers to support the product's implementation and transition.

## **COMMUNICATION TEAM**

Develop an approved flow of communications for the project. Draft all content and schedule, working closely with Project Oversight to deliver consistent messaging to system users. Please direct questions to the general email or your LWIA Director.



## **LWIA SME SYSTEM TEAM**

System requirements definition from the LWIA perspective. Direct User Subject Matter Experts are integral to the success of product definition of “how” we process.

## **SIU DEVELOPMENT TEAM**

Lead discovery, document requirements into user stories, produce process flow diagrams and wireframe products, coach team in Scrum, build the system, and ensure quality.

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# IWDS TRANSITION **IMPACT FOR SYSTEM USERS**

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## What to expect during the transition?

- **You will not have any impacts right now!**
- The System Administrator will contact you for assistance with specific tasks.
- Career Connect (similar to IWDS, which is used by LWIA 7) and IWDS users will not see any changes right now.
- Historical data from Career Connect and IWDS will be validated and moved to the new system.
- Once migrated, users will only need to use IWDS 2.0.



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# IWDS TRANSITION **COMMUNICATION**

## PUBLIC WEBPAGE

[www.IllinoisworkNet.com/IWDST](http://www.IllinoisworkNet.com/IWDST)

- Access a list of upcoming webinars and training information.
- Browse the Q&A section for answers to all your questions.

## GENERAL EMAIL

[iwdst.info@illinoisworknet.com](mailto:iwdst.info@illinoisworknet.com)

- Submit questions via the General Email; we will post the answers to the public webpage.

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## IWDS TRANSITION **NEXT STEPS**



- LWIA Directors and the Illinois Workforce Partnership (IWP) will continue to receive ongoing updates.
- Career Connect and IWDS system users will receive updates and upcoming informational webinars via email.

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**THANKS FOR VIEWING!**



## IWDS Transition 2.0 Project Update

*Find upcoming webinars and training information, Q&As, and stay informed about the IWDS Transition.*

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