



THE ILLINOIS WORKFORCE DEVELOPMENT SYSTEM (IWDS) TRANSITION PROJECT

The Department of Commerce and Economic Opportunity (DCEO), along with the Illinois workNet team, are working together with local and State subject matter experts and Partner organizations to enhance and upgrade the current IWDS platform.

The New IWDS

Will be a more intuitive application that supports the State's case management needs, improves the user experience, and will be the new system of record.



Updated Platform

WIOA Title I programs will use the new case management platform beginning in late 2025.

Improved User Experience

- Utilizing a modern technology platform, resulting in an intuitive user interface.
- Focusing more on the ideal customer workflow.
- Will use widely accepted technology standards such as accessibility and responsive design.

Consistency and Compatibility

Will meet the Federal and State requirements of a reporting and case management system for Title I and Trade data. This will ensure continuity across DCEO workforce grantees and programs.



Please contact iwdst.info@illinoisworknet.com with questions.